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# DETECTION AND PREVENTION OF OPERATIONAL FRAUDS

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*Monday – Tuesday*

*5 – 6 April 2010*

*Kuala Lumpur*

14 CPE  
credit  
hours for  
CRP  
holders

**INSTITUT BANK-BANK MALAYSIA**

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Upon completion of the program, participants will be able to:

- list the moduls operandi of fraudulent intent
- detect and prevent operational fraud
- handle and manage operational fraud at their work place

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- The Anatomy of Fraud
- Factors Contributing to Fraud
- Classifications of Fraud
- Consequences of Fraud
- Preventive Measures & Compliance
- Anti-money Laundering & BNM GP9
- Code of Ethics – BNM GP7
- Value Creation

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Branch managers, operations manager and executives, internal auditors and systems and methods executives.

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Lectures and group discussion through case studies for overall effectiveness of the programme.

**Mr Johnny Goh** specialises in organisational development and leadership programmes where he helps clients manage change through training and teambuilding. He has over 24 years of working experience in the Financial Industry where he was involved in Operational Management, Business Development, Change/Staff and Organisational Development.

Johnny holds the Gold Medal from the Diploma in Supervisory Management Program, Malaysian Institute of Management and an MBA from the Heriot-Watt University, Edinburgh, UK. A certified Hypnotherapist, a certification awarded by the American Board of Hypnotherapy, a TESOL graduate from Global TESOL College, Canada and the President of the Penang Toastmasters Club. Their training is aimed to impact the heart and change or improve the employee for the benefit of all parties involved.

**Date** Monday – Tuesday, 5 – 6 April 2010

**Time** 9.00 a.m. – 5.00 p.m.

**Venue** Institut Bank-Bank Malaysia  
Wisma IBI, 5 Jalan Semantan  
Damansara Heights  
50490 Kuala Lumpur

**Attire** Office wear

**Fee** STF Member : RM800  
IBBM Member : RM1,400  
Non-Member : RM1,900

The above fee includes programme materials, meals and refreshments.

**Payment of fees must be made BEFORE commencement of the programme.**

**Closing date** Monday, 22 March 2010

**Enquiries** Kindly contact Wani / Nizam at 03-2095 8922 ext 174 / 144

**Nominations** Participation is limited to 20 on a first-come-first-served basis. IBBM reserves the right to decline any nominations, without the obligation of providing any reason. Confirmation of participation is by way of official notification from the Institute.

**Kindly address nomination form(s) to** The Executive (Learning Solution 3)  
Institut Bank-Bank Malaysia  
Wisma IBI, 5 Jalan Semantan  
Damansara Heights  
50490 Kuala Lumpur  
Fax : 03-2095 7822  
Email : [lead@ibbm.org.my](mailto:lead@ibbm.org.my)

**Commitment to programme** The intensive nature of IBBM programmes requires the participants' full undivided attention and attendance at all sessions. Participants should be free of their professional obligations for the duration of the programme.

**Notice of withdrawal:**

Unless written notice of withdrawal is received before the closing date of the programme, the full fee is still due in the event of non-attendance. The Institute accepts replacement(s), which must be in writing, prior to the programme's commencement date. However, no substitution of participant(s) will be allowed for the duration of the programme. The Institute reserves the right to make changes to the schedules, venue or cancel the event altogether.

**REGISTRATION FORM****DETECTION AND PREVENTION OF OPERATIONAL FRAUDS****5 – 6 April 2010**

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**Name & Signature of Nominating Officer (Please stamp)**

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**Name & Address of Nominating Organisation (Please stamp)**

**FEE**

Please make bank draft/cheque payable to **INSTITUT BANK-BANK MALAYSIA**. Please include additional RM0.50/0.03% of the amount, whichever is higher, for outstation draft/cheque. Payment of fees must be made BEFORE commencement of the programme

|                      |
|----------------------|
| Bank Draft/Cheque No |
| RM                   |

**Please register the following participant(s) for the above programme.**

| PARTICIPANT 1                      |  |  |  |  |  |  |  |   |  |  |   |  |
|------------------------------------|--|--|--|--|--|--|--|---|--|--|---|--|
| Name                               |  |  |  |  |  |  |  |   |  |  |   |  |
| New NRIC No.<br>(Mandatory)        |  |  |  |  |  |  |  | - |  |  | - |  |
| Individual Membership No. (if any) |  |  |  |  |  |  |  |   |  |  |   |  |
| Designation and Department         |  |  |  |  |  |  |  |   |  |  |   |  |
| Email                              |  |  |  |  |  |  |  |   |  |  |   |  |
| Telephone                          |  |  |  |  |  |  |  |   |  |  |   |  |
| Fax                                |  |  |  |  |  |  |  |   |  |  |   |  |
| PARTICIPANT 2                      |  |  |  |  |  |  |  |   |  |  |   |  |
| Name                               |  |  |  |  |  |  |  |   |  |  |   |  |
| New NRIC No.<br>(Mandatory)        |  |  |  |  |  |  |  | - |  |  | - |  |
| Individual Membership No. (if any) |  |  |  |  |  |  |  |   |  |  |   |  |
| Designation and Department         |  |  |  |  |  |  |  |   |  |  |   |  |
| Email                              |  |  |  |  |  |  |  |   |  |  |   |  |
| Telephone                          |  |  |  |  |  |  |  |   |  |  |   |  |
| Fax                                |  |  |  |  |  |  |  |   |  |  |   |  |

| CONTACT PERSON          |  |
|-------------------------|--|
| Name                    |  |
| Name of Organisation    |  |
| Address of Organisation |  |
| Email                   |  |
| Telephone               |  |
| Fax                     |  |

Please photocopy for additional participants.

**Please complete and return this form to the Institute before 22 March 2010**